



# Why Did My Backflow Fail?

Your backflow preventer is a critical safety device that protects the drinking water supply from contamination. It must pass an annual certification required by local municipalities. If your device fails, it means one or more internal components are not functioning properly — and a repair or replacement is required to stay compliant.

## Why Did My Backflow Fail?

Backflow preventers fail when internal valves don't hold enough pressure.

This can happen due to:

- Aging or worn-out internal components
- Dirt or debris blocking proper sealing
- Leaks inside the valve
- Corrosion or mineral buildup
- Shifts in water pressure or extreme weather
- Normal wear and tear over time

## What Happens Next?

- ① You receive the test results & estimate
- ② Approve the repair — we schedule service quickly
- ③ We retest and submit compliance forms to the municipality

Our goal is to **restore protection to your water supply** and ensure you remain.

## Repair or Replacement?

Most failed devices can be repaired successfully.

However, if your assembly is older or has significant internal wear, replacement may be the better long-term option.

- ✓ If a repair doesn't solve the issue, we credit 50% of the repair cost toward replacement
- ✓ Replacement comes with a 1-year workmanship warranty

You're protected no matter what.

# Why This Matters

A failed device cannot properly block contaminated water from reversing into clean water lines.

This presents serious:

- 🚫 Health risks
- 🚫 Compliance violations or penalties
- 🚫 Possible water shut-offs
- 🚫 Operational delays (for businesses)

Addressing the issue promptly keeps your water safe and prevents complications.

## You're in Good Hands

Flamingo Plumbing & Backflow has helped protect South Florida's water systems for over 30 years.

We're here to answer your questions and guide you through a quick resolution.

The Flamingo Plumbing & Backflow Team

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